

Generosity is Strong Medicine

Donor Report 2017-2018



Holyoke Medical Center
A member of Valley Health Systems

HolyokeHealth.com

Mission Statement

Our Mission at Valley Health Systems is to improve the health of all people in our community. We do that with honesty, respect and dignity for our patients, visitors and staff. We do that through expert and compassionate care, education and knowledge sharing, community partnerships, fostering innovation and growth and by inspiring hope in all we touch. We do that by being good stewards of our resources and providing efficient and cost effective care to all.

Vision

To be the Best Place for Care and the Best Place to Work.

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President's Message



Dear Friends,

The past two years have been busy for Valley Health Systems and I cannot thank you enough for your investment in our future!

We experienced many highlights in 2017, such as being chosen Non-Profit of the Year by the Chicopee Chamber of Commerce, receiving four prestigious national and state awards for excellence and quality of stroke care, and seeing our 1000th patient in our Weight Management Program. Our most notable accomplishment, however, was opening our new Emergency Department. This state-of-the-art, 21,460 square foot facility features a new Center for Behavioral Health Services, 40 treatment areas, multi-patient trauma rooms, advance lifesaving equipment and a patient navigation service.

As 2017 came to an end, Holyoke Medical Center entered its 125th year of caring for our community. To celebrate this momentous occasion, we held an Anniversary Gala on Sunday, September 16, 2018 at the Log Cabin in Holyoke. The night began with a social hour and champagne toast, followed by a 7 course chef's dinner & wine pairings. Guests enjoyed music from the O-Tones and bid on silent auction items in between socializing and dancing. At the evening's close, each guest received a complimentary copy of *Holyoke Medical Center: 125 Years of Caring for Our Community* created in partnership with The Republican.

Other notable accomplishments in 2018 include being selected as one of only 12 national Weight Management Programs to participate in the clinical study of the Ellipse Balloon, offering walk-in services in our new Chicopee medical office, and becoming the only hospital in Massachusetts with ISO 9001 Certification.

In closing, a lot has changed since our foundation in 1893, but we have not strayed from our commitment to growth and improvement. Hospitals continue to be challenged by the changes in our healthcare system, but we remain dedicated to our mission to serve the Pioneer Valley by providing the best possible care with compassion and love for what we do. The support we receive from the community helps us to keep pace with changing technology and the growing healthcare needs of our community. As we look ahead to the next 125 years, please know that your partnership is vital to the success of our organization.

Thank you again for your generosity and designating Holyoke Medical Center as your charity of choice!

Sincerely,

A handwritten signature in black ink, appearing to read "Spiros Hatiras".

Spiros Hatiras
President & CEO

Year in Review 2017

January



- Opening of the HMC Breast Health Center with the welcome of Dr. Steven Schonholz.
- **RVCC accepts \$10,000 check** from the Glasgow Scottish Festival.

Opening of the HMC Breast Health Center with the welcome of Dr. Steven Schonholz.



March

- HMC is recognized as the **Non-Profit of the Year** by the Chicopee Chamber of Commerce.



- HMC Wound Care Center is honored as a Healogics **2016 Center of Distinction**.

HMC Wound Care Center is honored as a Healogics **2016 Center of Distinction**.

February

- HMC begins offering TMS (Trans-cranial magnetic stimulation).
- The Holyoke Medical Center Oncology Department receives **"Lids for Love" donation** of over 150 hats from 14-year-old Holyoke resident Cameron Boucher.



Holyoke Medical Center Oncology / Hematology

April

- Third consecutive **"A" rating from the Leapfrog Group** for safety and quality standards.

LEAPFROG
HOSPITAL SAFETY GRADE

May

- Capital Campaign officially launches.



The Campaign for Holyoke Medical Center

- HMC opens new **Westfield location** at 94 North Elm Street, Suite 102 for Breast Health Center and OB/GYN.

July

- New Emergency Department Opens.
- HMC hosts **20 CareerPoint students** for summer job placements.



- Holyoke Medical Center (HMC) receives four prestigious national and state awards for **excellence in and quality of stroke care in Massachusetts**: American Heart Association/American Stroke Association's Get With The Guidelines®-Stroke Gold Plus Achievement Award with Target: StrokeSM Honor Roll Elite Plus, the Paul Coverdell National Acute Stroke Program at the Massachusetts Department of Public Health (DPH): Defect-Free Care Award, Modified Rankin Scale greater than or equal to 85% Award, and Dysphagia Screening greater than or equal to 90% Award.

June

- Ribbon Cutting Ceremony is held for the **new Emergency Department**.
- HMC Weight Management Program receives Comprehensive Center accreditation from Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program.



August



- HMC receives **2017 CIO 100 Honoree Award** for Innovative Use of Technology to reduce Emergency Department visits by Behavioral Health Patients by 25%.

- **RVCC opens full-service**, on-site pharmacy, located within the 303 Beech Street outpatient location in Holyoke.

October

- New offices open above the Emergency Department for Gastroenterology, General Surgery and Weight Management Program.
- **HMC opens new Pain Management Program.**
- 3rd Annual **ACE Awards**.



- RVCC Pharmacy Ribbon Cutting Ceremony.
- Fourth consecutive "A" rating from the Leapfrog Group for safety and quality standards.

September

- **Construction begins on Memorial Drive for new Chicopee Medical Center location**, which will incorporate primary care, specialty physicians, CORE physical therapy, and laboratory blood draw services.
- RVCC Annual Golf Tournament.
- **Weight Management Program sees 1,000th patient**, 18 months after opening the practice.



November

- Holyoke VNA launches **20th Annual Light Up a Life and Gift Wrapping Fundraiser** at the Holyoke Mall, raising over \$30,000 annually.



December

- **Capital Campaign reaches \$2.6 million dollars** of its \$3 million goal.
- TMS Program reaches 1,300 treatments provided.
- HMC opens new Suboxone Clinic.





All-New Emergency Department

More Space and Privacy and Advanced Technology Make Holyoke Medical Center's New ED an Exceptional Community Resource.

ON JULY 6, 2017, Holyoke Medical Center's new Emergency Department opened. Growing from 7,000 square feet to more than 20,000 square feet, the new facility added not only space, but state-of-the-art features as well. Located next to the main hospital entrance, the ED entrance can be accessed via Hospital Drive or Corser Street in Holyoke.

The new ED was funded as part of the medical center's capital campaign, called Care. Community. Commitment. The Campaign for Holyoke Medical Center. The campaign also made it possible to add new space for Weight Management, General Surgery, Specialty Surgery and Gastroenterology, and funded the purchase of new technologies, including a state-of-the-art MRI machine, computed tomography, and specialty surgical equipment.

The new ED has several enhanced features, most notably that each room is private. In contrast to the previous ED, in which only certain rooms had certain capabilities, all rooms in the new facility are stocked the same, enabling the medical team to care for any patient, whatever their need, in any room. Every room also has telemetry monitoring, which allows staff to monitor



patients' vitals from the nursing station, a feature previously available in only a few rooms.

The department now has X-ray and CT scan facilities right in the department, with 24/7 staff for those resources. This allows patients to be assessed within the ED, with staff available any time of the day or night.

Another huge benefit: The new department includes a separate behavioral health unit. Previously, patients coming in with a mental

health issue were treated within the general ED, which was not ideal and caused added stress to patients. The new behavioral health emergency unit has 12 beds, a gathering room with a couch and TV, and a separate nursing staff and station.

The new ED benefits the Holyoke community by providing the best possible equipment, technology and facilities to patients in their greatest time of need. The staff are better able to care for patients, and patients benefit from having privacy when they most need it. Thanks to wide based community support of the capital campaign, area residents can feel confident, knowing that the highest-quality medical care is available right here in the Pioneer Valley.



THE ACE AWARDS GALA



2017 ACE AWARD WINNERS

2017 Lifetime Achievement Award Winners:

Esmat Ezzat

Thomas Hazen

Best Physician

Zubeena Mansoor-Mateen, M.D.,
Oncologist

Best Supporting Employee

Maria Young, Environmental
Services

Best Caregiver

Sara Taylor, LICSW, Behavioral
Health

Best Leader

Vimari Lassalle-Garcia, HMC
Orthopedic Center

Recognizing Outstanding Contributions To

It's not easy to stand out among all those who are passionately engaged in Holyoke Medical Center's mission: to improve the health of everyone in our community. Yet in 2017 two individuals were recognized for their exceptional service of over two decades. The 2017 Lifetime Achievement Award winners were Esmat Ezzat and Thomas Hazen. The awards were given at the hospital's annual ACE Awards celebration, which

took place Saturday, October 7, 2017 at the University of Massachusetts, Amherst.

Esmat Ezzat began her 40-year career with Holyoke Medical Center as a speech pathologist. She played a pivotal role in the tremendous growth of the Speech and Hearing Center, a health service that was started by the Junior League of Holyoke in 1962 in response to the large number of children who developed hearing loss due to a rubella epidemic. In

1964, the program was turned over to the hospital, and Ezzat was asked to help develop it.

"The hospital gave me one room, and I started networking with physicians and others in the community, explaining the role of a speech pathologist and what I could do for patients," says Ezzat. Today, the center consists of seven therapy rooms and two audiological suites for hearing testing and the fitting of hearing aids.

Ezzat, who has a master's

degree in speech pathology, developed many innovative programs and built a reputation for the center as a regional leader in speech and language therapy. A hallmark of Ezzat's philosophy is collaboration. "I never worked as a speech therapist alone," says Ezzat. "I had the opportunity to learn from a tremendous team of physicians, dentists, physical therapists, and so many others."

In addition to running the

LIFETIME ACHIEVEMENT AWARD RECIPIENTS



Esmat Ezzat



Thomas Hazen

2017 ACE AWARD FINALISTS

Best Physician

Dr. Zubeena Mateen, Oncologist
Dr. Kevin Snow, Primary Care
Dr. Arthur Weinstock, Intensivist

Best Caregiver

John Glogowski, Primary Care
Iris Romero, Oncology
Sara Taylor, Behavioral Health

Best Supporting Employee

Angela Callahan, River Valley Counseling Center
Darlene Gramolini, Physician Services
Maria Young, Environmental Services

Best Leader

Lynn Grondin, OR and Peri-Operative Services
Vimari Lassalle-Garcia, Orthopedic Center
Kaye Van Straten, Nursing

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The Hospital Community

Center, Ezzat continued to be an active speech and language therapist. "I gave therapy until my last day working there," she says. "It has been my passion." Ezzat retired from the hospital in 2007.

Thomas Hazen, now retired but a past partner in his family's Holyoke-based Hazen Paper Company, was on the Holyoke Medical Center Board of Directors for 11 years. He continues to serve on several committees, including the

Investment Committee. His father, who also sat on the hospital's Board, and his mother were great supporters of the hospital, too. "It has been our family hospital," says Hazen. "I had my tonsils out there. That was a long time ago. I remember they used ether, the only option back then, which was quite unpleasant!"

Hazen explains his reasons for supporting Holyoke Medical Center over the years, both with time and

financial contributions. "The new Emergency Department facility is critically important to people in this area," he says. "In addition, the hospital is a large employer and a major contributor to the community."

Over the course of his time working with the hospital, Hazen has found the relationships built and friendships made to be highly rewarding. "I've had a long kinship with the Holyoke community," he says. "The

people I've had the pleasure of working with over the years are a distinguished group. I have many fond memories of friends who are dedicated to both the hospital and the Holyoke community, and contribute readily to the long-term well-being of both."

ACE Awards were also given in the categories of: Best Physician, Best Caregiver, Best Supporting Employee and Best Leader.

Year in Review 2018



January

- HMC Weight Management Program **Participates in Clinical Study of Elipse Balloon**, one of 12 locations selected nationally.



February

- **Comprehensive Care Center Opens.**
 - RVCC opens Easthampton Location.



March

- **Successful DNV Accreditation Survey.**

April

- HMC Vascular Surgeons expands with the full-time hire of Dr. Sandip Maru.
- HMC earns **fifth consecutive "A" rating** from the Leapfrog Group for safety and quality.



May

- RVCC holds **Ribbon Cutting Ceremony** for new Easthampton Location.



July

- HMC is awarded SHIFT Care Challenge, worth up to \$750,000, from the Health Policy Commission.
- **Family Medicine Practice opens** with the welcome of Dr. Katherine Jarrell.
- **HMC expands Sleep Medicine** services with the welcome of Dr. Rani Athreya.
- **HMC expands Gastroenterology services** with the additional of three new providers, including Dr. Rubeela Malik.



Echcuaria Roman for the help and care provided to his mother, Maria del Carmen Roman, after Hurricane Maria.

August

- **New convenient location on Memorial Drive in Chicopee** offers Primary Care, Specialty Physicians, Lab/Imaging Services, and Physical Therapy.
- HMC partners with Eastern Connecticut Pathology Consultants.



October

- **Western Mass Physician Associates changes name to Holyoke Medical Group** Cutting Ceremony.



November

- Holyoke Medical Group begins offering **walk-in care services in Chicopee**.
- **2 Million Treatments Milestone** with Nuerostar TMS.
- **Silver Recognition** for the National Hospital Organ Donor Campaign.

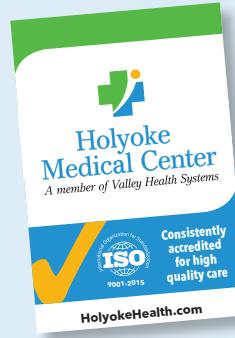
September

- HMC Celebrates **125th Anniversary with Gala and Book**.
- **Renovations of Inpatient Behavioral Health, are made in memory of Ingrid "Kim" Morse**. Family members of Kim Morse stand with the plaque, which will be placed on the inpatient behavioral health unit of Holyoke Medical Center. From left to right: Jessica Morse (Kim's daughter in-law), Nathan Morse (Kim's grandson), Sandra Powell (Kim's mom), Alex Morse (Kim's son), Tracey Morse (Kim's husband), Lauren Morse (Kim's granddaughter), Matt Morse (Kim's son), and Gina Duclos (Kim's sister). Kim's son, Doug, was unable to attend.
- 3rd Annual RVCC Golf Tournament.



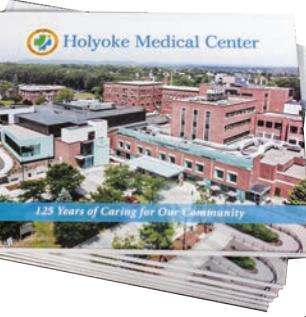
December

- HMC becomes the only Massachusetts hospital with **ISO 9001 Certification**.





125 Years of Caring for Our Community



A century and a quarter ago, visionary leaders of the Holyoke community recognized the need for a hospital for the city and the surrounding communities. Through their generous commitment

of time and philanthropy, the hospital became a reality. From those early beginnings and with the ongoing support of the founding members, their families and descendants, and the countless other supporters throughout the 125 years, the hospital has flourished to be the premier institution it is today.

In celebration of our 125th anniversary, Holyoke Medical Center published a 144 page, coffee table book, full of historical

hospital information and photographs, and hosted a 125th Anniversary Gala on September 16, 2018 at the Log Cabin in Holyoke. The event featured a champagne cocktail hour, a seven course chef's dinner, each with its own wine pairing, and a silent auction to support Holyoke Medical Center.

Holyoke Medical Center would like to extend appreciation to the book and event sponsors for their support.



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Left: 2018 Presenting Sponsor, Action Ambulance, team members: Frank McNeil, Dale Meehan, Rock Thibeault, and Dave Johnson.

Inset: Katie Buckley, Mike Regan, Deborah Buckley, and Nancy Alexander, all of Goss and McLain, at the 2017 Golf Tournament.

Opposite: L-R Jefferson Radiology Dan Cloyd; John Gaffney-Marsh & McLennan Agency, Dr. Mali-Jefferson Radiology, Kevin O'Donnell-UnitedHealthcare

River Valley Counseling Golf Tournament



Golfers had a great time on and off the course while supporting River Valley Counseling Center's 2nd and 3rd Annual Golf Tournament, held on September 15, 2017 and September 14, 2018 at the East Mountain Country Club in Westfield.

The Tournaments were a great success thanks to all the generous sponsors, raffle donors, golfers and volunteers.

The events raised over \$40,000 to support the essential services that RVCC provides to thousands of children and adults living in

the Pioneer Valley. The event also raised awareness about mental health and the critical role that RVCC plays in bringing hope to individuals.

"RVCC provides services to over 7,500 individuals living in Hampden, Hampshire, and Franklin County. The funds raised help us to continue providing caring, compassionate and life-saving services to those in need," said Rosemarie Ansel, RVCC's executive director.

RVCC's 4th Annual Golf Tournament will be on Friday, September 13, 2019 at East Mountain Country Club.

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River Valley Counseling Annual Scottish Festival

In 2017 and 2018, River Valley Counseling Center was one of the beneficiaries of the funds raised at the Glasgow Lands 24th and 25th Annual Scottish Festival which was held at Look Park in Northampton, MA. In 2017, RVCC received \$10,000 and last year RVCC received \$15,000. RVCC employees, their families, and friends along with other Valley Health System employees support the event by volunteering at the front gate to collect the entrance fees. RVCC is grateful to the Glasgow Festival Committee for their generosity and we look forward to the 26th Annual Festival taking place on July 20, 2019 at Look Park in Northampton.



Rosemarie Ansel, Executive Director of River Valley Counseling Center, and Peter Langmore, Glasgow Scottish Festival Committee Chairman at the 2017 Festival.

Supporting Hospice Life Care

For over 25 years the Holyoke Visiting Nurses Association (VNA) Hospice Life Care have been offering the “Light Up a Life” Campaign and annual “Holiday Gift Wrapping” program at the Holyoke Mall at Ingleside. During the past two holiday seasons, stars once again shone on Holyoke VNA Hospice Life Care’s Memorial Tree displayed at the mall. This tradition of “Remembering Those We Have Loved” has grown and prospered through the donations and participation of our sponsors, donors and families.

Each Community Memorial Celebration and Tree Lighting Ceremony, featured the beautiful voices of the Blessed Sacrament School Choir accompanied by Freddie Marion, and was emceed by Rich Tettemer of Channel 22-News. In 2018, our new Executive Director, Debra Strempek introduced herself as well as Maureen Groden, the new Hospice Director. The event also featured the Military Order of the Purple Heart Veterans.

The funds raised through the “Light Up a Life Holiday Gift Wrapping” program are contributed to Hospice Life Care. Hospice is a special kind of caring designed to provide sensitivity and support for patients and their families at end of life. The Hospice philosophy uses a team approach of physicians, nurses, social workers, therapists, aides and volunteers to help manage symptoms so the remaining days can be spent with dignity and quality of life wherever the patient calls home (i.e. home, assisted living facilities or long term care settings).



2017 & 2018 Hospice Life Care

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Diane Wright
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Maria Del C. Barreto
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Frances Canders Judy Wojcik	Georgina Dickson Margaret Jean Sherrit	Tommy Gaudrault Tom & Bonnie Mullahy	Les King, Jr. Linda & James King	Raymond Long Jim & Frances Como
Neil Canders Judy Wojcik	Cam T. Dion Justine McKenna	Dick & Elizabeth Giles Bill & Lorain Giles	Lester King Linda & James King	Raymond A. Long Cynthia Long
Roy Canders Judy Wojcik	Edna Donoghue Tricia Washington	Joan Golen John & Stephanie Chwalek	Rena King Linda & James King	Yvette L. Long Cynthia Long
Francis Cataldo Angela Wright	Michael Donoghue Tricia Washington	Margaret L. Goodwin Margaret Jean Sherrit	Lorraine Kowalski John & Stephanie Chwalek	Patricia Lucarelli Christine Leary
Rosemarie Cataldo Fitzpatrick Angela Wright	Richard Downey, Sr. Doris E. Hennebery	Karen Grace Melanie Huntington	Ted LaBonte Lynn & Larry LaBonte	Lukivsky Amy Jagodowski
Frances Chute Quinn Tom & Bonnie Mullahy	Louise Driscoll Lynn Downey	Mollie Grace Melanie Huntington	Dianne LaDoucer Denise Herrick	Roger Lussier Pamela Lamlein
Charles W. Clark Carole Ibsen	Louise M. Driscoll Doris E. Hennebery	Nicholas Grass Christina Reynolds	Elizabeth LaDoucer Denise Herrick	Brian D. Mackey Darlene Mackey
Curtis C. Clark Carole Ibsen	Neil Driscoll Tom & Bonnie Mullahy	Darlene Mackey	Roger LaDoucer Denise Herrick	Paul R. Mackey Darlene Mackey
Clara Clark Walborn Carole Ibsen	Richard Dunbar Erna & Gopal Malladi	Vagelis Hatiras Gwen Shook & Spiros Hatiras	George Lafley Robert & Sharon Flynn	Catherine Maher Denise Rebmann
L. Robert Clinton Dr. & Mrs. David Clinton	Mary Eger Ann LeBlanc	Dennis & Priscilla Heindel Bill & Lorain Giles	Helena Lafley Robert & Sharon Flynn	Francis X. Mahoney Brian Couchon
Jackie, Bill & Jimmy Connolly Tom & Bonnie Mullahy	Joe & Rose Enright Barbara C. Bernard	Francis Hennebery Lynn Downey	Jeanne Lamontagne Brian Couchon	Mary Majeski John & Stephanie Chwalek
Claire & Armand Como Jim & Frances Como	Irandokht Eyzazzadeh Erna & Gopal Malladi	Francis J. Hennebery Doris E. Hennebery	Sheila Lavigne Tom & Bonnie Mullahy	Stephen & Nellie Majeski John & Stephanie Chwalek
Daniel & Margaret Cotnoir Justine McKenna	Aly Ezzat Denise Rebmann	Doris Hill Jean Armitage	Robert & Charlotte Lawrence Tom & Bonnie Mullahy	Alice Marciak Lynn & Larry LaBonte
Judith Couchon Brian Couchon	James Fitzgibbon Robert & Sharon Flynn	Tom Hogan, Sr. Norma Lee & Judy Falcetti	Evelyn Leary Tom & Janet Leary	Anthony & Amelia Marek Joan Marek
Charles Crero Tom & Bonnie Mullahy	John Flaherty Judy Wojcik	Michelle Holden Raymond & Christine O'Connor	George Leary Christine Leary	Walter Marek, Sr. Joan Marek
Robert & Violet Cummings Laura Cummings	Robert Flanagan Erna & Gopal Malladi	Alice J. Hominski Jean Sobon	Jerry Leary Tom & Janet Leary	Aaron Marshall Cindy Smith
Francis Curto Denise Rebmann	Tom Flanagan Cindy Smith	Tommy Hoyle Tom & Bonnie Mullahy	Rita Leary Christine Leary	Peter McCavick Jean Proulx
Ruth Daley & Edward Loiseau Tom & Bonnie Mullahy	Raymond Fleming Tom & Bonnie Mullahy	Christian Ibsen Carole Ibsen	Rita M. Leary Christine Leary	Jim McDermott Joan McDermott

Tree of Love 2017-2018 cont'd

Maurice McDonald Tom & Bonnie Mullahy	Nicolas Pouliot Marcel & Christine Pouliot	Albina Settembro Carole Settembro	Judy D. Wyant Melissa Wyant
Mary McGraw Lynn & Larry LaBonte	Gerald Poutré Robert & Sharon Flynn	Charles W. Sherrit Margaret Jean Sherrit	Henry Zimmerman Marcel & Christine Pouliot
Ruth McGregor Tom & Bonnie Mullahy	Marie-Anne Quenneville Tom & Bonnie Mullahy	Charles & Catherine Sherrit Margaret Jean Sherrit	Lorraine Zimmerman Marcel & Christine Pouliot
Camryn J. McKenna Justine McKenna	John Rebmann Denise Rebmann	Karin Shook Gwen Shook & Spiros Hatiras	Polly Zuffoletti Tom & Bonnie Mullahy
Catherine McKenna Justine McKenna	Peter Renzulli Kim Renzulli	Edward Sims Christine Leary	Adelle Zwirko Christine Leary
Tom & Lettie McKenna Justine McKenna	Gary Riethle Ron Riethle	Charles V. Spallino Barbara C. Bernard	Albert Zwirko Christine Leary
Heather McMahon Cynthia Joyce Christina Reynolds	Iris Riethle Ron Riethle	Lorraine "Lori" Stapleton Tom & Bonnie Mullahy	
George Membrino P. Richard Membrino	William Riethle Ron Riethle	Jacqueline Stapley Sharon LaBarre	
Daniel Miller Dr. & Mrs. David Clinton	Adrienne Rigali Joan Rigali	Mark Stuber Kathy Stuber	
Janet Miller Dr. & Mrs. David Clinton	Aldo Rigali Joan Rigali	Dan Syrek Tom & Janet Leary	
Fred Morin Robert & Sharon Flynn	Aldo "Joe" Rigali Joan Rigali	John Syrek Tom & Janet Leary	
Jean Morissette Brian Couchon	Joseph & Helen Riley Peggy Riley	Julia Syrek Tom & Janet Leary	
Sandy Morrison Steve & Beth Westcott	John & Agnas Rohan Peggy Riley	Edna Tessier Brian Couchon	
Mary Mullahy Tom & Bonnie Mullahy	Arrigo Rovatti Cindy Smith	Ralph Testarmata Tom & Bonnie Mullahy	
Mary Naro, RN Tom & Bonnie Mullahy Carol Sanderson	Viola Rovatti Cindy Smith	Tim Tontonoz Rich & Bettyann Mekal	
Christopher O'Connor Raymond & Christine O'Connor	Helen Rudy John & Stephanie Chwalek	Bert & Kaye Turcotte Tom & Bonnie Mullahy	
Buddy & Shirley O'Neill Megan Mayo	David St. Germain Ann Jubinville	George Washington Tricia Washington	
John "Oscar" O'Neill Megan Mayo	Mary & Leo St. Germain Ann Jubinville	John Watroba Melanie Huntington	
Ruth Parda Lynn & Larry LaBonte	Lori Sansoucy Darlene Mackey	Helen Wentzel Lynn & Larry LaBonte	
Ronald Perrault Lynn & Larry LaBonte	Narasimba Sastri Erna & Gopal Malladi	Richard & Teresa Westcott Steve & Beth Westcott	
Kitty Picot Bonnie Ferrera	Jean A. Schneider Margaret Jean Sherrit	Keira M. Wilson Darlene Mackey	
William Plumadore Lynn & Larry LaBonte	Bert Schneiweiss Pamela Lamlein	Bradford Winfield Tom & Bonnie Mullahy	
	Albert Settembro Carole Settembro	Robert E. Wojcik Judy Wojcik	

Holyoke Hospital Volunteers 2017-2018

Volunteers provide countless hours of service to Holyoke Medical Center. The following people are recognized for their services in 2017-2018.

2017

Service Awards

500 Hours

Lorain Giles
Priscilla Haskins
Diane Lessard
Katherine Perkins
Nel Sachsenmaier

1500 Hours

William Antil
Stephanie Hogan
Sally Jo Stevens

2000 Hours

Claudia Cunningham

2500 Hours

Carlene Riccelli

3500 Hours

Keith Robert

9000 Hours

Pasquale (Rick) Membrino

11,500 Hours

Luiza DaFonte

Years of Service

5 Years

Shirley Burdzy
Claudia Cunningham
Priscilla Haskins
Maryann Reno
Keith Robert
Nel Sachsenmaier
Mary Margaret Wallace

32 Years

Luiza DaFonte

Volunteers

Anthony Albano
William Antil
Elizabeth (Tess) Argy
Simonne Brunton
Shirley Burdzy
John Cahill
David Cieran
Claudia Cunningham
Luiza DaFonte
Leonardo Daniels
Lorain Giles
William Giles
Priscilla Haskins
Linda Healy
Stephanie Hogan
Sally Jo Stevens
John Cahill
David Cieran
Claudia Cunningham
Luiza DaFonte
Leonardo Daniels
Pasquale (Rick) Membrino
Alexandra Miller
Edwin Otero
Katherine Perkins
Linda Pratt
Maryann Reno
Carlene Riccelli
Keith Robert
Eric Ross
Meredith Rudolf
Merle Ryan
Nel Sachsenmaier
Patricia St. George
Constance Stepiak
Sally Jo Stevens
Tobey Tkacz
Janet Valley
John Valley
Mary Margaret (Peg) Wallace

2018

Service Awards

100 Hours

Olivia Beck
Simonne Brunton

500 Hours

Leonardo Daniels
Linda Healy

1000 Hours

Edwin Otero
Toby Tkacz

1500 Hours

John Cahill

2000 Hours

Maryann Reno
Constance Stepiak
Sally Jo Stevens

4000 Hours

Claudia Cunningham

12,000 Hours

Luiza DaFonte

Years of Service

5 Years

Edwin Otero

10 Years

William Antil
Joan McDermott
Sally Jo Stevens

15 Years

Stephanie Hogan
Rick Membrino

33 Years

Luiza DaFonte

Volunteers

Anthony Albano
William Antil
Olivia Beck
Simonne Brunton
Laura Buffett-Jackson
Shirley Burdzy
John Cahill
Chad Calcagno
Duane Camp
David Cieran
Claudia Cunningham
Luiza DaFonte
Rosalina D'Agostino
Leonardo Daniels
Karen Dupuis
Ronald Faille
Elaine Flynn
Lorain Giles

William Giles
Mary Grey

Priscilla Haskins
Evelene Hawley

Linda Healy
Stephanie Hogan

Judith Johnson
Diane Lessard

Joan McDermott
Patricia McNiff

Rick Membrino
Alexandra Miller

Adrian Orszulak
Patrick Orszulak

Edwin Otero, Jr.
Donna Pennell

Linda Pratt
Kristina Ramsden

Maryann Reno
Carlene Riccelli

Eric Ross
Nel Sachsenmaier

Patricia St. George
Miguel Santiago

Constance Stepiak
Sally Jo Stevens

Tobey Tkacz
Jack Valley
Janet Valley
Jiayun Zhong





Holyoke Medical Center

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Holyoke, MA 01040