

Holyoke Medical Center Financial Assistance Summary

State Programs

If you live in Massachusetts, you may be able to get health insurance or help paying your health care bills through a state program like MassHealth, the Health Connector or Health Safety Net. Each program has different rules and income limits.

To find out more and/or apply, go to www.MAhealthconnector.org or contact us for help.

Discounts

If you do not have insurance, you may qualify for a discount. A paper application along with supporting documentation may be required. If your bills are for an emergency or medically necessary care, then you may be able to get a 54% discount if you do not qualify for any state programs. The discount amount will depend on your household income. If you qualify, you will not pay more than 46% of the total charges you owe. We update this amount each year. You have 240 days to apply for this once you receive a statement.

Discounts are for your hospital bill and for certain healthcare providers. Please see the provider listing at www.holyokehealth.com to see if your provider is covered.

Payment Plans

You may set up a payment plan for any bill you receive from us. We do not charge interest on payment plans.

Contact us

For further information about such eligibility, please inquire at:

Holyoke Medical Center
Financial Counseling Department
575 Beech Street, Holyoke, MA 01040
First Floor
8:00am to 4:00pm
Monday through Friday
Telephone: (413) 534-2704
Email: financialcounselors@holyokehealth.com

Walk-in appointments may be available. Appointments are always encouraged.

Our Financial Assistance application is available below in both English and Spanish. For other languages, remote interpretive services are available for over 300+ languages.

Individuals eligible for Financial Assistance will not be charged more than the amounts generally billed for emergency or other medically-necessary care.

The financial assistance application and instructions can be found at:
<https://www.holyokehealth.com/patients-visitors/financial-assistance/>