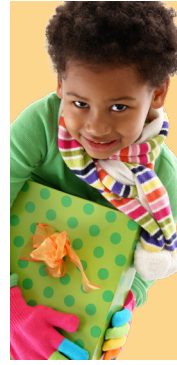


In 2025 Holyoke Medical Center contributed over

\$19.6 MILLION

in Community Benefits



463 employees

participated in Adopt-a-Family where **147 children** received **588 gifts**, **\$2,800 in grocery store gift cards**, and supported **56 area families** in need through the Holyoke Boys & Girls Club

Nursing students spent over **119,000 hours** in internships on campus (an increase of 200% over the previous year)



Coordinated over **1,922 Lyft rides**



Over **\$2.8 million** in value of care for those experiencing financial hardships in the emergency department



HMC Financial Counseling assisted **783 applicants** with access to healthcare insurance

200,000 educational magazines distributed to area residents



272 patients received uncompensated legal proceedings



Invested over **\$1.1 million** providing interpretive services in **44 languages** with 59,000 encounters.

Over 90% of these patients prefer Spanish, followed by Polish, Haitian Creole, Russian, and American Sign Language (ASL).



207 patients

were able to receive their blood testing at home due to mobility issues, and **6,040 offsite draws** were completed through community partners, such as the Veterans Home at Holyoke



3,025 meals served in the community

Over **\$2.3 million** provided in uncompensated care to behavioral health patients in our community



HMC **door-to-door transportation service** served more than

4,085 patients



100 mothers going back to school for their **HiSET** along with their babies received care through a HMC Family Nurse Practitioner at **The Care Center**

Two community shuttles served more than **16,770 patients**



An average of **361 people** visited the **Holyoke Farmers' Market at HMC** each week with **6,140 total attendees** over the 17- week period



Accommodated **1,402 visits** from teen patients at Holyoke High School North, Holyoke High School Dean, and William R. Peck Middle School



Over **\$1 million** invested in school events, committees, and educational opportunities for youth

 Valet parked **17,241 cars**



Addiction Consult Services treated nearly **1,400 patients**, with 49% seen through the ED, 19% due to overdose, and dispensed 1,134 doses of Take Home Naloxone



HMC providers spent **14,131 hours** with Nurse Practitioners and Physician Assistant students and another 1,146 hours with students aspiring to be Physicians, through a partnership with the Frank H. Netter MD School of Medicine at Quinnipiac University – a value of over **\$5.8 million**

91 volunteers aged 16 to 87 years old assisted in 20 areas throughout HMC for a total of **2,090 hours**

